

Acronym	Meaning
ACK	Acknowledg - HL7 message back to say technically message has been received
AD	Active Directory - database and set of services - we use it to reference our list of users of our systems
ADT	Type of HL7 message that is sending - admission, discharge or Transfer message
AI	Artificial intelligence
API	Application programming interface - interface that transfers data between two computer programmes
App	Application
B2B	Buisness to Buisness vs Buisness to Consumer
BAU	Buisness as Usual
CAPTCHA	Completely Automated Public Turing test to tell Computers and Humans Apart
CDA	Clinical digital Academy / Clinical document architecture
CiLN	Clinical Informatics Leadership Network
COI	Conflict of interst
CQI	Continous Quality Improvement
CRAT	Cloud Risk Assessment
CRUD	Create Read Update Delete
DBA	Database Administrator
DDoS	Distributed Denial of Service
DFD	Data Flow Diagram
DICOM	Digital Imaging and Communications in Medicine
eDS	electronic Discharge Summary
ESR	Environmental Science Research
ETA	Estimated Time of Arrival
ETL	Extract, Trasform, Load
EULA	End User Licence Agreement
eWW	electronic Ward Whiteboard
FAQ	Frequently asked Questions
FHIR	Fast Healthcare Interoperatbitliy Resources
FMEA	Failure Mode Effect Analysis
FTE	Full time Equivalent
GUI	Graphical User Interface
HCS	Health Connect South - same same to RCP
HiNZ	Health Informatics New Zealand
HISO	Health informaton Standards organisation - world famous in NZ
HL7	Health Language 7 - set of clinical standards and messaging formats that provide a framework for the management, integration, exchange, and retrieval of electronic information across different healthcare systems
HPD	Health Provider Directory
HSDC	Health System Design Council
HTML	HyperText Markup Language
HTTPS	HyperText Transfer Protocols Secure
SI&I	Service Improvement and Innovation
IaaS	Infrastructure as a service
ICD-10 AM	International standard Classification of Disease - 10th Edition
IDAM	Identity and Access Management
IDI	Integrated Data Infrastructure is a large research database - can be used to provide insights into society and economy
IP	Internet Protocol
iPM	Patient Management system used in hospitals for patient demographics
ISO	International Standards Organisation
ITO	In the Office
JSON	JavaScript Object Notation - open standard file format and data interchange format uses human readable text and looks a lot
KPI	Key Performance Indicators - make sure they are not targets though as then it's a game
LDAP	Lightweight Directory Access Protocol - allows applications to query user information - we store in the "active Directory" - and then systems use this to authenticate the user against and don't have to store passwords, and users don't need to learn
LIS	Laboratory Information System
LMS	Learning Mangement System
LOINC	Logical Observation Identifiers Names and Codes
MAC	Minimal Alvealar Concentration
MDM	Mobile Device Management not Multidisciplinary Meeting
MFA	Multi Factor Authentication
ML	Machine Learning
MVP	Minimal Viable Product
MYO	Make Your Own
NACK	Negative Acknowledgment - when no ACK is received

NCHIP	National Child Health Information Platform
NDA	Non Disclosure Agreement
NES	National Enrolment System - central logging of who the patient is enrolled with from a GP perspective - linked to reimbursement so well populated
NHI	National Health Index - unique number per person - 3 alpha, 3 numeric and 4th numeric is a check digit based on a mathematical allowing an algorithm to know if valid without checking against source - upgrade soon to 3 alpha, 2 numeric, 1 alpha with last alpha also a check digit translated from numeric to alpha using same algorithm - allows it to stay in same
NLP	Natural Language Processing
NMDS	National Minimum Data Set
NMWS	National Medical Warning System
NRA	Northern Region Alliance
NZePS	New Zealand ePrescribing service - data feeder service of all dispensing in the country feed up nationally - allows us to send electronic signature prescriptions and know all dispensing - no opt out
NZPS	New Zealand Patient Summary - based on the IPS - international Patient Summary
ODBC	Open DataBase Connectivity - standard application programming interface for accessing database management systems
ODS	Operational Data Store -
PACS	Picture Archiving System
PAS	Patient administration system
PDCA	Plan Do Check Act = Shewart Cycle
PDF	Portable Document Format
PMO	Portfolio management office
PMS	Patient Management System - generic name used for GP admin and clinical systems
POC	Proof of Concept - vs foundation implementation
PROMS	Patient Reported Outcome Measures
PWA	Progressive Web Applications - allows it to be iOS independent
QA	Quality Assurance
RACI	Responsibility Matrix - Responsible, Accountable, Informed
RAM	Random Access Memory
RBAC	Role Based Access Control
RCCC	Regional Collaborative Community Care
RCD	Regional Clinical Documents
RCP	Regional Clinical Portal too many regions but same same to HCS
RFP	Request for Proposal - formal request to vendors for a proposed solution to our problem
RIS	Radiology information System
ROI	Return on Investment
SaaS	Software as a Service
SIPICS	South Island Patient Information Clinical system - i think
SIPOC	Suppliers, Inputs, Process, Outputs, Customers - project management technique to get a high level overview
SLA	Service Level Agreement - high level agreement on what response and time to respond to expect from the IT team
SMART	Specific, Measurable, Attainable, Relevant, Timebound - goals - to keep us focused
SME	Subject Matter Expert
SMT	Soprano Medical templates - a really old structured template note making still used to do discharge summaries and ad hoc
SNOMED	Structured Nomenclature of Medicine
SOP	Standardised Operating Procedure - set of rules to work by
SOW	Statement of Work
SQL	language to query a database
SRO	Senior Responsible Owner
SSL	Secure Socket Layer - usually SSL certificate (or TLS) digital document binds the identity of a website to a cryptographic key
STEEEP	safe, timely, effective, efficient, equitable, and patient-centered care - Journey supported by continuous quality
SWE	Soprano Workflow Engine - predated SMT and included workflow on what to do next - still struggling to replace it
SWOT	Strengths, Weakness, Opportunity, Threats - way to assess a proposal that covers all aspects and forces us to think about
TBC	To Be Continued.../ To Be Confirmed
TCO	Total Cost of ownership
TLDR	Too Long Did Not read
TLS	Transport Layer Security - over the internet
TQM	Total Quality Management
Tx	Tier pick a number appears we love hierarchy in NZ
URL	Uniform Resource Locator - unique address that allows us to find resources on the internet - behind it is a number - IP - but often resolved to a human readable set of words by the DNS - domain Name Server
USB	Universal Serial Bus - way to transfer information to a computer
Ux	User experience - more than just the interface
VNA	Vendor Neutral Archive -
VOC	Voice of the Consumer

VPN	Virtual Private Network - same as the internet, but with firewalls and IP/URL not publically visible
WBIT	Wrong Blood in Tube
WFH	Working From Home
WOW	Ways of working - in theory how we will work horizontally together
WoWs	Workstations On Wheels or Computer on Wheels - CoWs
WYSIWYG	What You See Is What You Get - all the vogue in the 80's as making websites involved a lot of HTML - hypertext markup language - then they made these to show you what you would get when made - making a resurgence with form makers